HP iPAQ Glisten

Important Product Information

Health and Safety
Environment and Regulations
Warranty and Licensing

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1 Health and Safety

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the safety precautions in this document.

General Precautions

Heed service markings: Except as explained elsewhere in your product documentation, do not service your product yourself. Opening or removing covers that are marked may expose you to electric shock. For service information on components inside these compartments, call Customer Care.

Request service for damaged products: Turn off the product, unplug it from the electrical outlet, and request service from a service partner under the following conditions:

- The power cord or plug is damaged.
- Liquid has been spilled into the product.
- An object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

Avoid hot areas: The product should be placed away from heat sources such as radiators, heat registers, stoves, and other products (such as amplifiers) that produce heat.

Avoid inserting objects into product: Never insert objects of any kind into slots or other openings in the product.

Clean the product properly: Unplug the product from the wall outlet before cleaning it. Do not use liquid cleaners or aerosol cleaners. Use a soft cloth dampened with water for cleaning exterior components, but NEVER apply water directly to the product or to an LCD screen.

Use the product with approved equipment: Use your product only with the computers and accessories identified as suitable for use with your product.

Specific Safety Precautions

The following safety precautions need to be taken while using your device.

AC Adapter and Accessories

⚠ **WARNING!** To reduce the risk of electric shock, fire, or damage to the equipment, do not attempt to power the product with a voltage converter kit sold for appliances.

Use the correct external power source: A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, call Customer Care, your service partner, or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

Avoid overloading the electrical circuit: Do not overload an electrical outlet, power strip, or convenience receptacle. The overall system load must not exceed 80% of the branch circuit rating. If power strips are used, the load should not exceed 80% of the input rating of the power strip.

Observe extension cord ratings: If an extension cord or power strip is used, make sure that the cord or strip is rated for the product and that the total ampere ratings of all products plugged into the extension cord or power strip do not exceed 80% of the ampere rating limit of the extension cord or power strip.

Use an approved AC adapter: Only the AC adapter provided with the product, a replacement AC adapter provided by HP, or an AC adapter purchased as an accessory from HP should be used with the product.

Unplug the power properly: Disconnect power from the product by unplugging the AC Adapter and Accessories from the electrical outlet.

Battery Packs

⚠ **WARNING!** This mobile phone contains a lithium polymer rechargeable battery.

To reduce the risk of fire or burns, do not disassemble, crush, or puncture a battery pack; short the external contacts on a battery pack; or dispose of a battery pack in fire or water. Do not expose a battery pack to high temperatures above 60°C (140°F).

WARNING! There is a danger of explosion if a battery pack is incorrectly replaced. Replace it only with the HP spare.

WARNING! Keep battery packs away from children.

Handle battery packs carefully: For information about removing a battery pack, refer to your product documentation.

When a battery pack has reached the end of its useful life, do not dispose of the battery pack in general household waste. Follow the local laws and regulations in your area for battery pack disposal. In Europe, dispose of or recycle the battery packs by using the public collection system or by returning them to HP, your service partner, or their agents.

Products with Wireless Devices

⚠ **WARNING! Exposure to radio frequency radiation**. The radiated output power of wireless devices is below the FCC radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact during normal operation is minimized. To avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna should not be less than 20 cm (8 inches) during normal operation.

To limit exposure to radio frequency (RF) fields, the following precautions should be considered:

- Mobile phone should be used in good reception conditions.
- Headset devices should be used to keep the mobile phone away from head and body.
- During pregnancy, the mobile phone should be kept away from the body.
- Children and adolescents should use the mobile phone far away from their lower body.

Equipment Warning

⚠ **WARNING!** To reduce the risk of personal injury, electrical shock, fire or damage to the equipment:

Plug the AC adapter into an AC outlet that is easily accessible at all times.

Disconnect power from the equipment by unplugging the AC adapter from the AC outlet or unplugging the synchronization cable from the host computer.

Do not use converter kits sold for appliances to power your HP iPAQ Glisten.

Medical Electronic Equipment

If you have a medical condition that requires you to use a pacemaker, hearing aid, or any type of medical electronic equipment, consult the manufacturer of the equipment to determine if the medical equipment is shielded from RF energy. Additionally, please seek advice from your physician about the potential effects of RF interference from your HP iPAQ Glisten upon the medical device you are using. Turn off your HP iPAQ Glisten in health care facilities or hospitals when there are posted restrictions requiring you to do so.

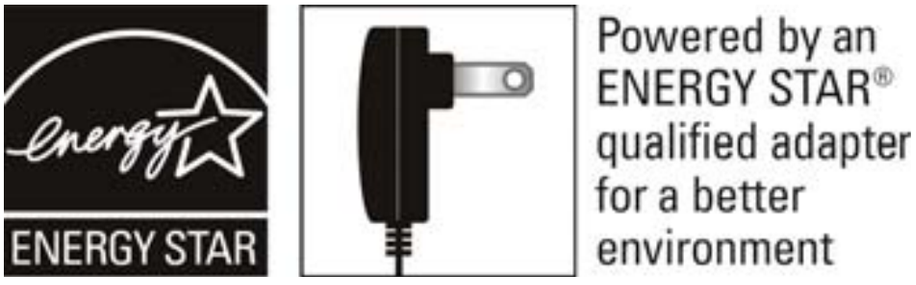
2 Environment and Regulations

For decades HP has worked to manage its environmental impact by adopting environmentally responsible practices in product development, operations, and supply chain. The company strives to be a global leader in reducing its carbon footprint, limiting waste, and recycling responsibly.

For more information about HP's commitment to the environment, refer to the following websites:

- Global Citizenship Report: http://www.hp.com/hpinfo/globalcitizenship/gcreport/index.html
- Environmental website: http://www.hp.com/environment
- ISO 14001 Certificate: http://www.hp.com/hpinfo/globalcitizenship/environment/operations/envmanagement.html
- Material Substitution and Elimination: http://www.hp.com/hpinfo/globalcitizenship/environment/productdesign/materialuse.html

Eco-label Certifications



US Energy Star EUP 2.0 (End-Use-Product)

Battery Recycling for North America

HP encourages customers to recycle used electronic hardware, HP original print cartridges, and rechargeable batteries. For more information about recycling programs, visit http://www.hp.com/recycle.

HP has contracted with the Rechargeable Battery Recycling Corporation (RBRC) to provide battery recycling service throughout the United States and Canada. Go to http://www.rbrc.com or call 1-800-8-BATTERY to find your nearest retail collection site.

Disposal of Waste Equipment by Users in Private Households

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Chemical Substances (REACH)

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at http://www.hp.com/go/reach.

Hazardous Substances

This product is in compliance with the Restrictions of Hazardous Substances (RoHS) directive — 2002/95/EC.

This HP product is designed to comply with the Waste Electrical and Electronic Equipment (WEEE) Directive — 2002/96/EC.

The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard website at: http://www.hp.com/go/recyclers. These instructions may be used by recyclers and other WEEE treatment facilities as well as HP OEM customers who integrate and re-sell HP equipment.

This product does not contain any of the following substances in excess of regulatory limits (for reference of these limits please refer to the HP General Specification for the Environment http://www.hp.com/hpinfo/globalcitizenship/environment/supplychain/gen_specifications.html):

Asbestos, certain azo colorants, certain brominated flame retardants (may not be used as flame retardants in plastics), cadmium, chlorinated hydrocarbons, chlorinated paraffins, formaldehyde, halogenated diphenyl methanes, lead carbonates and sulfates, lead and lead compounds, mercuric oxide batteries, nickel (finishes must not be used on the external surface designed to be frequently handled or carried by the user), ozone depleting substances, polybrominated biphenyls (PBBs), polybrominated biphenyl ethers (PBBEs), polybrominated biphenyl oxides (PBBOs), polychlorinated biphenyl (PCB), polychlorinated terphenyls (PCT), polyvinyl chloride (PVC) (except for wires and cables, and certain retail packaging has been voluntarily removed from most applications), radioactive substances, tributyl tin (TBT), triphenyl tin (TPT), and tributyl tin oxide (TBTO).

Recyclability

HP follows these guidelines to decrease the environmental impact of product packaging:

- Eliminate the use of heavy metals such as lead, chromium, mercury, and cadmium in packaging materials
- Eliminate the use of ozone-depleting substances (ODS) in packaging materials
- Design packaging materials for ease of disassembly
- Maximize the use of post-consumer recycled content materials in packaging materials
- Use readily recyclable packaging materials such as paper and corrugated materials

- Reduce size and weight of packages to improve transportation fuel efficiency
- Plastic packaging materials are marked according to ISO 11469 and DIN 6120 standards

The corrugated paper packaging materials contain at least 80% recycled content.

This product is greater than 80% recyclable when properly disposed of at end of life.

Regulatory notices

This section contains the legal notices required by the regulatory bodies of your country.

Federal Communications Commission Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio or television technician for help

Modifications

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by HP may void the user's authority to operate the equipment.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this

model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/fccid/ after searching for FCC ID B94HHP21C.

Cables

To maintain compliance with FCC Rules and Regulations, connections to this device must be made with shielded cables having metallic RFI/EMI connector hoods.

Declaration of Conformity for Products Marked with the FCC Logo (United States Only)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

If you have questions about the product or this FCC declaration, write to:

Hewlett-Packard Company, 10955 Tantau Ave, Mail Stop 4123, Cupertino, CA 95014.

For questions regarding this FCC declaration, call HP at 1-281-514-3333. For general questions about the product, call 1-800-HP-INVENT (1-800-474-6836).

To identify your product, refer to the part, series, or model number located on the product.

Canadian Notice/Avis Canadien

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Airline Travel Notice

Use of electronic equipment aboard commercial aircraft is at the discretion of the airline.

Wireless Notices

In some environments, the use of wireless devices may be restricted. Such restrictions may apply on board airplanes, in hospitals, near explosives, in hazardous locations, etc. If you are uncertain of the policy that applies to the use of this device, please ask for authorization to use it prior to turning on the device.

United States

⚠ **WARNING! Exposure to Radio Frequency (RF) Radiation** The radiated output power of this device is below the FCC radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact during normal operation is minimized.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

To avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna should be minimized. No metallic body accessories are allowed and 1.5 cm spacing between your HP iPAQ Glisten and the body must be maintained to satisfy RF Exposure.

This device has been tested and demonstrated compliance when Bluetooth, WLAN, and mobile phone are transmitting simultaneously. The highest FCC SAR value for this device when tested for use at the head is 1.25 W/kg and when tested for use at the body is 1.08 W/kg. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

Hearing Aid Compatibility (HAC) Functionality for People who use Hearing Aids

Your HP iPAQ Glisten supports the Hearing Aid Compatibility (HAC) functionality, which helps people who use hearing aids to hear audio output. When this feature is enabled, the HP iPAQ Glisten transmits magnetic signals in addition to audio signals. These magnetic signals allow people using hearing aids to hear the audio signals better.

NOTE: You need to ensure that your hearing aid is HAC-compatible. You also need to ensure that your handsfree or headphones used, if any, are HAC-compatible.

Hearing Aid Compatibility with Mobile Phones

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Canada

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Wireless Devices

Wireless LAN 802.11b Devices	Wireless LAN 802.11g Devices	Bluetooth Devices

3 Warranty and Licensing

HP Limited Warranty

Detailed limited warranty information and conditions are available on your device. From the Today screen, select **Getting Started**, and then **Limited Warranty**.

To download the Limited Warranty from your PC, follow the steps below.

1. Go to www.hp.com/support.
2. Confirm or select your region.
3. Search for support information using your product name (HP iPAQ Glisten KB1).
4. On the support page for your product, click **Warranty Information** for the HP Limited Hardware Warranty.

If you require a printed copy of the limited warranty from HP, call 1-800-952-7689.

HP End User License Agreement

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7. TERM. This EULA is effective unless terminated or rejected. This EULA will also terminate upon conditions set forth elsewhere in this EULA or if you fail to comply with any term or condition of this EULA.

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13. CAPACITY AND AUTHORITY TO CONTRACT. You represent that you are of the legal age of majority in your state of residence and, if applicable, you are duly authorized by your employer to enter into this contract.

14. APPLICABLE LAW. This EULA is governed by the laws of the State of California, U.S.A.

15. ENTIRE AGREEMENT. This EULA (including any addendum or amendment to this EULA which is included with the HP Product) is the entire agreement between you and HP relating to the Software Product and it supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Software Product or any other subject matter covered by this EULA. To the extent the terms of any HP policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

Microsoft Software License Terms for Windows Mobile 6 Software

These license terms are an agreement between you and Hewlett-Packard Development Company, L.P. ("Company"). Please read them. They apply to the software included on this device. The software also includes any separate media on which you received the software.

The software on this device includes software licensed by Company from Microsoft Corporation or its affiliate.

The terms also apply to any

- updates,
- supplements,
- Internet-based services, and
- support services

for this software, unless other terms accompany those items. If so, those terms apply.

As described below, using some features also operates as your consent to the transmission of certain standard computer information for Internet-based services.

By using the software, including use on this device, you accept these terms. If you do not accept them, do not use the device or software. Instead, contact Company to determine its return policy for a refund or credit.

⚠ **WARNING!** If the software contains voice operated technologies, then operating this software requires user attention. Diverting attention away from the road while driving can possibly cause an accident or other serious consequence. Even occasional, short diversions of attention can be dangerous if your attention is diverted away from your driving task at a critical time. Company and Microsoft make no representations, warranties or other determinations that ANY use of this software is legal, safe, or in any manner recommended or intended while driving or otherwise operating a motor vehicle.

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1. Use Rights

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2. Additional Licensing Requirements And/Or Use Rights

a. Specific Use. Company designed this device for a specific use. You may only use the software for that use.

b. Included Microsoft Programs and Additional Required Licenses. Except as provided below, these license terms apply to all Microsoft programs included with the software. If the license terms with any of those programs give you other rights that do not expressly conflict with these license terms, you also have those rights.

- This agreement does not grant you any rights with respect to the Windows Mobile Device Center or Microsoft ActiveSync which are subject to the licenses accompanying those items.

c. Speech Recognition. If the software includes speech recognition component(s), you understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither Company nor Microsoft or their suppliers shall be liable for any damages arising out of errors in the speech recognition process.

d. Phone Functionality. If the device software includes phone functionality, all or certain portions of the device software may be inoperable if you do not have and maintain a service account with a wireless telecommunication carrier ("Mobile Operator"), or if the Mobile Operator's network is not operating or configured to operate with the device.

3. Scope of License

The software is licensed, not sold. This agreement only gives you some rights to use the software. Company and Microsoft reserve all other rights. Unless applicable law gives you more rights despite this limitation, you may use the software only as expressly permitted in this agreement. In doing so, you must comply with any technical limitations in the software that allow you to use it only in certain ways.

You may not:

- work around any technical limitations in the software;
- reverse engineer, decompile or disassemble the software;
- make more copies of the software than specified in this agreement;

- publish the software for others to copy;
- rent, lease or lend the software; or
- use the software for commercial software hosting services.

Except as expressly provided in this agreement, rights to access the software on this device do not give you any right to implement Microsoft patents or other Microsoft intellectual property in software or devices that access this device.

You may use remote access technologies in the software such as Remote Desktop Mobile to access the software remotely from a computer or server. You are responsible for obtaining any licenses required for use of the protocols to access other software.

4. Internet-Based Services

Microsoft provides Internet-based services with the software. Microsoft may change or cancel them at any time.

a. Consent for Internet-Based Services. The software features described below connect to Microsoft or service provider computer systems over the Internet. In some cases, you will not receive a separate notice when they connect. You may switch off some of these features or not use them. For more information about these features, visit http://go.microsoft.com/fwlink/?LinkId=81931.

By using these features, you consent to the transmission of this information. Microsoft does not use the information to identify or contact you.

Device Information. The following features use Internet protocols, which send to the appropriate systems device information, such as your Internet protocol address, the type of operating system, browser and name and version of the software you are using, and the language code of the device where you installed the software. Microsoft uses this information to make the Internet-based services available to you.

- **Windows Mobile Update Feature.** The Windows Mobile Update feature provides you the ability to obtain and install software updates on your device if updates are available. You may choose not to use this feature. Company and/or your Mobile Operator may not support this feature or an update for your device.
- **Windows Media Digital Rights Management.** Content owners use Windows Media digital rights management technology (WMDRM) to protect their intellectual property,

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b. Misuse of internet-based Services. You may not use these services in any way that could harm them or impair anyone else's use of them. You may not use the services to try to gain unauthorized access to any service, data, account or network by any means.

5. Notice About The MPEG-4 Visual Standard

The software may include MPEG-4 visual decoding technology. This technology is a format for data compression of video information. MPEG LA, L.L.C. requires this notice:

USE OF THIS PRODUCT IN ANY MANNER THAT COMPLIES WITH THE MPEG 4 VISUAL STANDARD IS PROHIBITED, EXCEPT FOR USE DIRECTLY RELATED TO (A) DATA OR INFORMATION (i) GENERATED BY AND OBTAINED WITHOUT CHARGE FROM A CONSUMER NOT THEREBY ENGAGED IN A BUSINESS ENTERPRISE, AND (ii) FOR PERSONAL USE ONLY; AND (B) OTHER USES SPECIFICALLY AND SEPARATELY LICENSED BY MPEG LA, L.L.C.

If you have questions about the MPEG-4 visual standard, please contact MPEG LA, L.L.C., 250 Steele Street, Suite 300, Denver, CO 80206; http://www.mpegla.com.

6. Digital Certificates

The software uses digital certificates in X.509 format. These digital certificates are used for authentication.

7. Connectivity Software

Your device package may include Windows Mobile Device Center or Microsoft ActiveSync software. If it is included, then you may install and use it in accordance with the license terms that are provided with it. If no license terms are provided, then you may install and use only one (1) copy of the software on a single computer.

8. Network Access

If you are using a network, such as an employer network, the network administrator may limit features or functionality on your device.

9. Product Support

Contact Company for support options. Refer to the support number provided with the device.

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If the software provides links to third party websites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party website by Microsoft.

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14. Not Fault Tolerant

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